

## Product Warranty

This warranty gives assurance that Daido Machines Co., Ltd. (hereinafter referred to as “the Company”) will repair or replace the product without charge in accordance with Product Assurance Provisions as set forth below.

Warranty period: \* In the case that products are merchandise, the Company will repair or replace them without charge, only if the customers request the repair within 18 months from the delivery date, or within 12 months from the date when operation started, whichever is shorter.  
\* In the case that products are repairs, the Company will repair or replace, without charge, part of the products for which the Company was responsible in the previous repair, only if the customers request the repair within 60 days from the date of the completion of the repair.

### Contact information concerning the product

DAIDO MACHINES CO.,LTD.

Head Office

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※ Support time : Japan time 8:45 ~ 17:15 ( Mon ~ Fri )

## Product Assurance Provisions

- The Company will warrant either repairs, shipping of substituting goods or replacement parts at the discretion of the Company without charge if the products are damaged or break down through normal use in accordance with the instruction manual, delivery
  
- Repairs made necessary by any of the reasons listed below are not covered under this warranty.  
However, the Company offers repairs, replacement parts and other services on a
  1. Deformation, damage and malfunction of the main body, screen and inner parts as a result of misuse, over-tightening of screens and water hammer
  2. Deformation, damage and malfunction as a result of use in environments different from or severer than those in the specifications (temperature, humidity, pressure, flow volume, and
  3. Deformation, damage and malfunction as a result of wear damage or aged deterioration
  4. Deformation, damage and malfunction as a result of strength decrease and defects of main materials and part materials due to corrosion
  5. Deformation, damage and malfunction as a result of abuse (back-flow and jet flow) or unreasonable alteration
  6. Deformation, damage and malfunction as a result of excessive external force and distortion at the time of installation and piping erection
  7. Deformation, damage and malfunction as a result of a sudden change in temperature (thermal shock)
  8. Deformation, damage and malfunction as a result of fire, earthquake, water disaster, lightning strike and other natural disasters; environmental pollution; intentional and negligent acts of third parties; and other external factors
  9. Deformation, damage and malfunction as a result of wear damage caused by failure to replace worn consumable supplies and materials
  10. Deformation, damage and malfunction which have no functional effect
  11. Deformation, damage and malfunction having aggravated as a result of customers' negligence of deformation, damage and malfunction which can be detected with normal
  12. Deformation, damage and malfunction as a result of use of parts, materials, etc. other than genuine parts of the Company
  13. Deformation, damage and malfunction as a result of handling, alterations and application of parts which are not deemed acceptable by the Company or relevant laws and regulations
  
- Product Assurance Provisions are applicable to repairs, shipping of substituting goods and replacement parts of this product only. The Company shall be subject to no liability for any damage to other products as a result of malfunction, etc. or use of this product. The Company assumes no risk and shall be subject to no liability for consequential loss, extended damages and special damages (including, but not limited to, compensation for temporary disability and operating loss) resulting from damage or malfunction of the
  
- Supplementary notes
  1. For use of the product for many years to come, the customers are asked to ensure appropriate use and regular maintenance.  
The use of the product with the screen clogged may break the mesh or deform the screen. Please check and clean the screen regularly.  
Please note that deformation, damage and malfunction resulting from use and maintenance methods other than those prescribe by laws and regulations or instructed by the Company are not subject to the warranty.
  2. Repairs or replacement of gaskets, bolts and nuts, bearings, glasses, gland packings, brushes and other consumable supplies are not subject to the warranty. We appreciate your understanding.